SyncPad Version 3 – User Guide

After logging into SyncPad and selecting your Service, you will be met with the new Home screen. Tapping the button will transition you to the Edit Chart screen where you will see the form options available to you so you can begin building your chart.



Fig 1 - Home Screen



Fig 2 - Edit Chart

Selecting a form from your available list will bring up your digitized form for data entry.

it C	Chart														
						Assess	ment 1 Rev	2							
	Run Number	Test 1			Run Date		7-2018	Dispatch Time		17:28		Transport Team			
	Truck Number			Run ALS CC		Enroute	11:51		At Pt.		_	SYNC	PAD SYNCPAD	P	
ъ	Odometer at Start		Odometer at Scene			At Ref.								P	
DISPATCH	Odome	Odometer at Rec.		Odometer at End		Lv. Ref		Avai				Referring Location Residence Street < 50			
						At Dest.		In Qtr				Hospital Assist			
	Dispatch Location			Office High Road							Charl	lotte	282	27	
IRVEY	Patient Name				Dav			Date of Birth	05-	5-02-1991 Age 27			M F		
	Patient Address	Mai				ain Street				Phone Number		(704) 123-1234			
	Apt.		Charle	ariotte		NC 28227				Social Security		111-11-1111			
	Company	Blue Cross		Group #		BC112233			Policy ID	olicy ID #		BCP5678			
				Past Medical I	History					Additional PMHx					
	Alcohol Al Asthma	COPD		GI Blee	oleste					Abdomina	Abdominal Pain		Acid Reflux		
	Atrial Fib CABG CAD	CV/ Dec	mentia	Hypert Myocar	rdial In	farction	Seizures/Con arction Smoker by family Substance Ab		ons	Additional PMHx			Additional PMHx		
	Cancer	Dia			i by family i by patient	patient TIA			Additional PMH:		tx Additional PMHx				
S	Allergies	Bees							Current Medication						
U D	NKDA	Bees				Common		Name		Dose		Name		D	
ENTN	PCN Sulfa	Peanuts				None Albuterol					Levothyroxine				

Fig 3 - Sample Assessment form

After completing your Assessment form, add any additional forms that you may need, but note that the Assessment form will no longer be available to you as you cannot have more than one assessment per chart.

Adding pictures now has an option to add as a PDF file (see Fig 2). Take the photo as normal & a PDF will be created upon upload and attached to Page 9 of emsCharts.

Tap this Action button $\begin{bmatrix} 1 \\ 1 \end{bmatrix}$ (see Fig 2). There are now 2 options when you decide to upload your chart:

- 1. Complete Upload Submit to emsCharts and delete from the device. You're all done with it.
- Partial Upload Submit to emsCharts as Partial Chart (READ ONLY) & leave on the device for further data collection. Once you're happy all the information has been gathered, you can use the Complete Upload button & the changes will be merged.

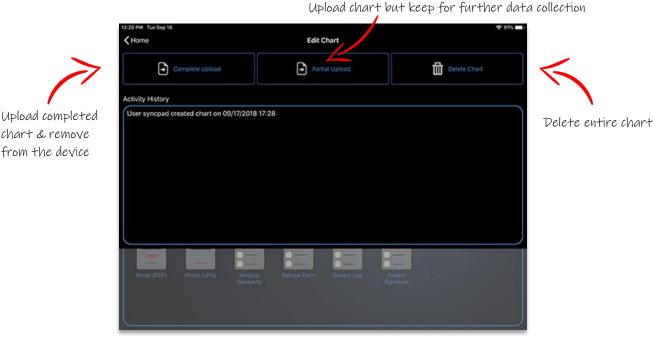


Fig 4 - Chart uploading

Single Form Uploading

There's no longer any need to start your chart with an Assessment form. Just need a refusal? Then just upload a Refusal.

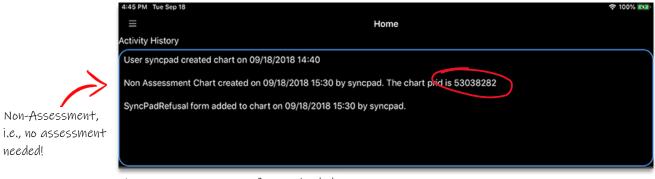


Fig 5 - Non-Assessment form uploaded

A blank chart is created & all non-assessment forms attach themselves to that PRID on Page 9.

PRII: 53038282	
Service:SyncPad Demo Service Base:SureTen Demo Account Uni:Medic 01 Shift: Mass Casualty:Not Recorded Type of Svc:Scene Unscheduled Response Code:Priority 1 Mode to Ref:Lights / Sirens Outcome:	Add QA Flag PRID: 53038282 Files Currently Attached Name Size Date Level Category SyncPadRefusal.pdf 207186 09/18/2018 S Update
Last Name: Stevens First: Janice	Click file name to download Return to Page 9
DOB: Age: Unknown Sex: Weight: Height: Subscriber: No	Fig 7 – Attached Files in emsCharts.com
Billing Information: None Given	

Fig 6 - Section of Entire Chart page in emsCharts.com

Home Screen / Activity Log

Here you will be able to see what forms you have left to upload as well as up to 20 of the latest completed uploads.



Fig 8 - Home/Activity

Navigation

Most navigation will be between the Home screen & the Edit Chart screen, but for all other sections of the app, you can use the Navigation Pane. Tapping on the 🚍 button in the top left corner will open the navigation panel on the left-hand side of the screen.

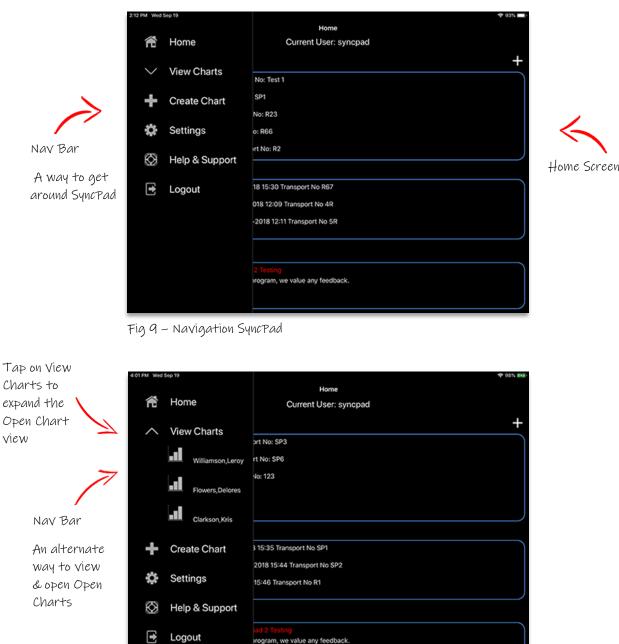


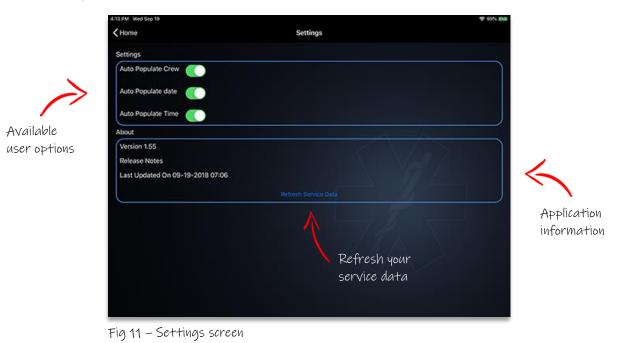
Fig 10 - Alternate chart view

New charts can also be created from this bar, just simply tap on Create Chart & the Edit Chart screen will appear for you to begin forming your patient record.

To close the Navigation Bar, simply tap Home at the top & it will slide out of view.

Settings

Tapping on the Settings menu from the navigation bar will open the Settings screen that shows any available options to you the user. Also, on this page, you can find such information as the current version of SyncPad, any recent release notes from the developers as well as the Refresh Service Data menu.



No longer do you need to clear the device of open charts before refreshing your service. Simply tap on Refresh Service Data link from within the Settings screen & SyncPad will contact our cloud servers & update all configuration settings on your device.

Refreshing services will have to be done on each device.



Fig 12 - Refresh Service Data

Help & Support

Here you will find links to support pages, help guides & videos.

Logout

This one is simple. Tap on Logout to log out of the app.

Working With Forms

When entering data into your form, you will encounter a variety of methods to help you capture it.

Here's what you can expect:

Check boxes

Simply tap on the check box to check it. You can uncheck by tapping again.



If the check box is a Yes/No or True/False type, you will only be able to select one or the other.

Free text/number

Most fields will require you to free type your data.

You will recognize this simply as a flashing cursor in your field as well as enabling the on-screen keyboard.

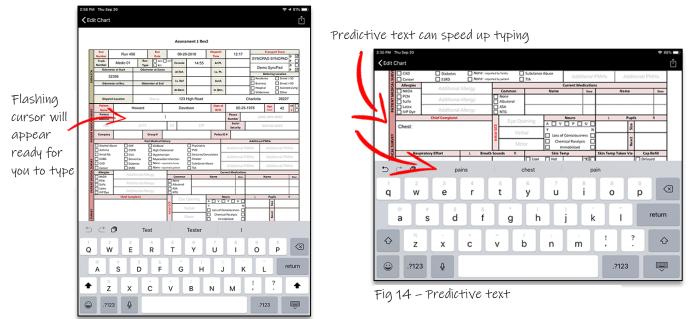


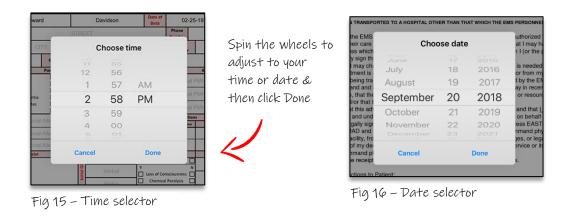
Fig 13 - Free type text fields

Barcode Scanner

Whilst in a free text field, you can tap the Return key on the keyboard to initialize the Barcode Scanner. Just point your iPad's camera at the barcode & the relevant numbers will be captured in that field.

Time & Date

This type of field will pop up the time or date picker and either let you select the 'now' time or date (by tapping the Done button) or let you adjust to a different time or date by scrolling through the relevant sections. Once you have selected the date or time, tap the Done button to enter your selection into the field.



Selection

These types of fields will enable a pop-up search screen, so you can either scroll through the available data and select your value or use the context sensitive Search menu by beginning to type the first few letters and the values will filter to include what you have typed.

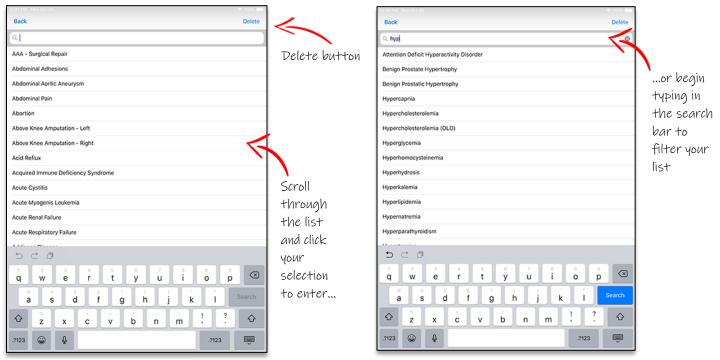


Fig 17 - Selection list

Fig 18 - Filtered selection list

If you find you have entered an incorrect value, you can either overwrite it with another selection, or delete the entry by tapping the Delete button in the top right of the selection screen.

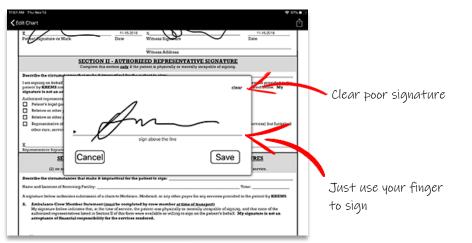
Signature

Selecting a signature field will pop-up signature window for you to simply sign using your finger.

When you're happy with the signature, tap Save and your signature will appear in that form section.

If you are not happy with the way your signature looks, tap on clear & redo it. Tap Save to commit to the form.

And if for some reason you don't want to capture a signature after this window pops up, just tap cancel & it will disappear.



Top Tip: If you have committed the signature to the form but didn't mean to, tapping the signature will popup a blank capture window. Tap it once to make the clear button appear in the top right & then tap Save...the signature is erased.

Use with caution.

Fig 19 - Signature capture

Last edited 02/22/2021